



FULL MAINTENANCE PROGRAM

You care for your business, let us take care of your vehicles

When you lease through Capital Lease Group, you get more than a vehicle—you get a fleet partner. Our optional Full Maintenance Program is designed to eliminate unexpected repair costs, reduce administrative burden, and keep your fleet on the road where it belongs. Every service, reminder, and repair is managed for you, ensuring maximum uptime, predictable monthly budgeting, and a safer, more reliable fleet throughout the entire lease term.

Predictable Costs

Provides clear, predictable, fixed monthly costs

No hidden or surprise maintenance expenses

Aligns with your actual usage and service demands

Maximum Uptime

Proactive & Priority scheduling to reduce disruption

Loaner Vehicle Coverage, (Accessible options available)

Mobile vehicle checkups (availability varies)

Reduced Admin

CLG handles all reminders, service intervals, and repairs

You never have to track mileage, due dates, or appointments—we do it all

Accidents claim support

WHAT'S INCLUDED?

PEACE OF MIND, BUILT-IN



Our comprehensive Full Maintenance Program, which is detailed in your lease agreement, can cover all factory-recommended, routine preventative maintenance, as well as normal wear-and-tear maintenance items your vehicle may require over its service life, as needed through the original lease term.

We handle the details, so you don't have to.

When your lease includes the CLG Full Maintenance Program, you receive benefits that can go far beyond basic repairs:

- Routine & Normal Wear-and-Tear Maintenance
- Oil & Filter Changes – Per manufacturer schedule
- Wiper Blades – Replaced as needed
- Tires* One set of replacements included in standard program
- Brakes* – pads and rotors- One set of replacements included in standard program
- Shocks, Struts & Calipers – Replaced as needed
- Battery – Re-charging as needed and one replacement included in standard program
- General Preventive Maintenance – Full OEM-scheduled services
- Inspections – Annual inspection for sticker renewal (state-dependent)
- Glass Repair Coordination – We handle scheduling and vendor management
- Drivetrain Repairs – Engine, transmission, and differential repairs as needed

*Additional replacements can be included in the standard program as an upgrade or eliminated to lower the cost of the program.

NOTE: Hitting moving or stationary objects that causes Mechanical Damage is considered a Motor Vehicle Accident plus any damage as a result of abuse or neglect, is not included under the maintenance plan. We use a commonsense approach to determine the difference as well as a professional mechanic and/ or appraiser if there is anything questionable.

Mobile Fleet Checkups (Select Vehicles)

Some fleets need an extra set of eyes. This service provides brief, on-site checkups of identified vehicles or locations to catch issues like low fluids, tire pressure, or battery concerns before they cause downtime. It is a targeted support service not routine mobile maintenance and can help prevent emergency repairs. If this sounds like your fleet, ask us for more information on how the program works.



WHAT ELSE IS INCLUDED?

Accident Claims Support

Accidents are stressful. CLG makes the process easier. Once you open a claim with your insurance company, we take it from there, handling:

- Towing and recovery (if needed)
- Body shop coordination and repair oversight
- Communication with vendors
- A replacement vehicle if your policy allows, discounted rental if it does not or is limited.
- Tracking repair timelines to minimize downtime

Downtime Support & Maintenance Tracking

- Proactive scheduling to reduce disruption
- Priority service coordination
- CLG handles reminders and service intervals
- You never have to track mileage, due dates, or appointments—we do it all
- Warranty Issue Management – We coordinate all factory-covered repairs
- Recall Coordination – Scheduling and management with minimal downtime
- OEM-Compliant Parts and Labor – Protects your warranty and fleet value

24/7 Roadside Assistance

CLG offers full 24/7 roadside assistance nationwide. Through our partnership with a large national provider, your drivers can be protected around the clock with services such as:

- Towing
- Jump-starts
- Lockout assistance
- Fuel delivery
- Tire changes
- Emergency support

CLG Loaner Vehicle Coverage, with Wheelchair Accessibility

CLG has a loaner vehicle program which, subject to availability, can provide a loaner when your leased vehicle is down for:

- Regularly scheduled maintenance, or Manufacturer recalls
- This ensures your operations stay moving without any lost productivity.

CLG is ***one of the only leasing companies*** in the Northeast that can **provide wheelchair accessible loaner vehicles for our customers**. We have a fleet of wheelchair accessible Transit vans and minivans for our customers.



Contact Us

Let us help you. At Capital Lease Group, Ltd., we've been simplifying fleet management since 1972. From our headquarters in Brockton, MA, we proudly serve local, regional, and national companies, offering tailored solutions that empower businesses to thrive.

Unlike other fleet management providers, we're independently owned—not tied to large financial institutions or vehicle manufacturers. This independence allows us to prioritize your needs, offering unbiased advice and solutions that genuinely work for your business.

Albert Lawrence III
Vice President, Sales & Marketing
alawrenceiii@capitalleasegroup.com
(508) 584-3006

Capital Lease Group
145 Manley Street, Brockton, MA 02303
www.capitalleasegroup.com